

# Privacy Policy — Jesko Jets

**Last updated:** 17 Oct 2025

Jesko Jets (“**Jesko**”, “**we**”, “**us**”) is a private aviation operator providing charter and related services. We respect your privacy and process personal data in line with the **UAE Personal Data Protection Law (PDPL)** and, where applicable, other data protection laws (e.g., **GDPR** for EEA users). This Policy explains what we collect, why, how long we retain it, and your rights.

## Who this applies to & how to reach us

This Policy applies to visitors and users of jeskojets.com and related digital touchpoints that reference this Policy.

**Contact:** [info@jeskojets.com](mailto:info@jeskojets.com) · +971 54 432 5050.

## Scope

This Policy covers our website forms, booking/enquiry flows, and other Jesko-controlled interfaces. If you follow links or embedded tools from third parties (e.g., maps, payment gateways), their privacy policies apply.

## Your acknowledgement

By using our website, you confirm you’ve read and accept this Policy and our Terms of Use.

## What personal data we process

Depending on your interaction with us, we may process:

- **Contact / enquiry data:** name, email, phone, nationality, travel interests, messages, preferred dates/routes.
- **Transaction data:** details and documents provided to arrange quotes, reservations, service agreements, or contracts.
- **Marketing preferences:** opt-ins/opt-outs and preferred channels.
- **Technical & usage data:** IP, device/browser type, pages viewed, timestamps, referrer; collected via cookies and similar tech.

We do **not** request more data than needed for the stated purposes.

## How we collect data

- **Directly from you:** enquiry/booking forms, brochure requests, email/phone, meetings.
- **Automatically:** cookies, pixels, and similar technologies on our sites.
- **From service providers/partners:** where required to operate our website/services under our instructions.

## Why we process data & legal bases

We process personal data only where permitted by PDPL:

- **Consent:** non-essential cookies/analytics/remarketing and marketing communications (easy to withdraw).
- **Pre-contract / contract:** to respond to requests, issue quotes, manage bookings, and deliver services.
- **Legal obligations:** compliance with UAE laws (e.g., AML/KYC, accounting, regulator requests).
- **Other PDPL grounds:** vital/public interests or establishing/exercising legal claims where applicable.

## Cookies & similar technologies

- **Essential cookies** keep the site secure/functional.

- **Analytics/marketing cookies** run **only with your consent** via our banner; you can change/withdraw it in browser settings (some features may not work without certain cookies).

## Who we share data with

Only when necessary and under confidentiality/security commitments:

- Website/hosting/CRM/communications/Analytics providers acting on our instructions.
- Professional advisers (e.g., auditors, legal counsel).
- Authorities/regulators where required by UAE law.
- Affiliates/partners to the extent relevant to requested services.

## Cross-border transfers

Where data must be transferred outside the UAE, we use PDPL-permitted mechanisms (adequacy, appropriate safeguards/agreements, your explicit consent, or performance of a contract at your request).

## Retention

We retain personal data only as long as necessary for the purposes in this Policy or as required by law/regulators, after which we delete or anonymize it.

## Your rights (PDPL)

Subject to PDPL conditions and lawful exceptions, you may:

- Receive information about our processing; request **access, correction, or erasure** in PDPL-specified cases;
- Request **restriction/stop processing** (including stopping direct marketing);
- Request **data portability** (where applicable);

- Object to decisions made solely by automated means in PDPL-specified scenarios;
- Complain to the UAE Data Office.

**How to exercise:** email [privacy@jeskojets.com](mailto:privacy@jeskojets.com) (we may verify your identity; we respond per PDPL timelines).

## Security

We apply technical and organizational measures proportionate to risk to protect personal data. No system is perfect, but we take reasonable steps as required by PDPL.

## Children

Our services are not directed to children. If you believe a child provided personal data, contact us to act in line with PDPL.

## Third-party links & features

Embedded third-party features (maps, social, payment) follow their own privacy practices.

## Changes to this Policy

We may update this Policy from time to time; the updated version will appear here with a new “Last updated” date. Where required by law, we’ll provide additional notice.

## Contact us

For privacy questions or requests:

**Email:** [privacy@jeskojets.com](mailto:privacy@jeskojets.com) · **Phone:** +971 54 432 5050.