

Privacy Policy — Jesko Jets

Last updated: 17 Oct 2025

Jesko Jets (“**Jesko**”, “**we**”, “**us**”) is a private aviation operator providing charter and related services. We respect your privacy and process personal data in line with the **UAE Personal Data Protection Law (PDPL)** and, where applicable, other data protection laws (e.g., **GDPR** for EEA users). This Policy explains what we collect, why, how long we retain it, and your rights.

Who this applies to & how to reach us

This Policy applies to visitors and users of jeskojets.com and related digital touchpoints that reference this Policy.

Contact: info@jeskojets.com · +971 54 432 5050.

Scope

This Policy covers our website forms, booking/enquiry flows, and other Jesko-controlled interfaces. If you follow links or embedded tools from third parties (e.g., maps, payment gateways), their privacy policies apply.

Your acknowledgement

By using our website, you confirm you’ve read and accept this Policy and our Terms of Use.

What personal data we process

Depending on your interaction with us, we may process:

- **Contact / enquiry data:** name, email, phone, nationality, travel interests, messages, preferred dates/routes.
- **Transaction data:** details and documents provided to arrange quotes, reservations, service agreements, or contracts.
- **Marketing preferences:** opt-ins/opt-outs and preferred channels.
- **Technical & usage data:** IP, device/browser type, pages viewed, timestamps, referrer; collected via cookies and similar tech.

We do **not** request more data than needed for the stated purposes.

How we collect data

- **Directly from you:** enquiry/booking forms, brochure requests, email/phone, meetings.
- **Automatically:** cookies, pixels, and similar technologies on our sites.
- **From service providers/partners:** where required to operate our website/services under our instructions.

Why we process data & legal bases

We process personal data only where permitted by PDPL:

- **Consent:** non-essential cookies/analytics/remarketing and marketing communications (easy to withdraw).
- **Pre-contract / contract:** to respond to requests, issue quotes, manage bookings, and deliver services.
- **Legal obligations:** compliance with UAE laws (e.g., AML/KYC, accounting, regulator requests).
- **Other PDPL grounds:** vital/public interests or establishing/exercising legal claims where applicable.

Cookies & similar technologies

- **Essential cookies** keep the site secure/functional.

- **Analytics/marketing cookies** run **only with your consent** via our banner; you can change/withdraw it in browser settings (some features may not work without certain cookies).

Who we share data with

Only when necessary and under confidentiality/security commitments:

- Website/hosting/CRM/communications/analytics providers acting on our instructions.
- Professional advisers (e.g., auditors, legal counsel).
- Authorities/regulators where required by UAE law.
- Affiliates/partners to the extent relevant to requested services.

Cross-border transfers

Where data must be transferred outside the UAE, we use PDPL-permitted mechanisms (adequacy, appropriate safeguards/agreements, your explicit consent, or performance of a contract at your request).

Retention

We retain personal data only as long as necessary for the purposes in this Policy or as required by law/regulators, after which we delete or anonymize it.

Your rights (PDPL)

Subject to PDPL conditions and lawful exceptions, you may:

- Receive information about our processing; request **access, correction, or erasure** in PDPL-specified cases;
- Request **restriction/stop processing** (including stopping direct marketing);
- Request **data portability** (where applicable);

- Object to decisions made solely by automated means in PDPL-specified scenarios;
- **Complain** to the UAE Data Office.

How to exercise: email privacy@jeskojets.com (we may verify your identity; we respond per PDPL timelines).

Security

We apply technical and organizational measures proportionate to risk to protect personal data. No system is perfect, but we take reasonable steps as required by PDPL.

Children

Our services are not directed to children. If you believe a child provided personal data, contact us to act in line with PDPL.

Third-party links & features

Embedded third-party features (maps, social, payment) follow their own privacy practices.

Changes to this Policy

We may update this Policy from time to time; the updated version will appear here with a new “Last updated” date. Where required by law, we’ll provide additional notice.

Contact us

For privacy questions or requests:

Email: privacy@jeskojets.com · **Phone:** +971 54 432 5050.